

CANTERBURY WOODS			Program Application: Oxford Village SNF ALR
Section: Resident Rights and Organization Ethics		Policy #:	
Issue Date: 07/14/20	Revision Date: 03/26/21	Prepared By: Isadore A. DeMarco, Administrator	
Approved By: Leadership Team		Approval Date: 07/14/20	
Policy Subject: VISITORS - COVID-19 VISITATION		Page 1 of 2	

I. GENERAL STATEMENT:

Relatives and friends are encouraged to visit residents in accordance with COVID-19 guidelines.

II. IMPLEMENTATION:

Administration

III. PROCEDURE:

- A. Visitors will schedule visits through the Activities and/or Social Work Department.
- B. Visiting hours are designated from 10:00AM - 4:00PM throughout the week. Two (2) visitors will be permitted per each resident visit.
- C. Visitation will be limited to no more than 60 minutes to accommodate all residents. Visits may be extended if prior approval is received.
- D. To meet Infection Control requirements, No more than six (6) visitors at any one time will be permitted in the Skilled Nursing facility. No more than six (6) visitors at any one time will be permitted in the Assisted Living residence.
- E. Visitors under the age of 18 are permitted if accompanied by an adult 18 years of age or older.
- F. All visitors will be screened at the Trafalgar Reception Screening Area prior to visitation and receive a visitor ID badge.
- G. Visitors will be asked if they have a verified negative COVID-19 test result within the last 72 hours or if they wish to obtain a COVID-19 test, free of charge at the facility. Although strongly encouraged for the safety of the residents and the facility, this is not a requirement for visitation. Visitation will be refused if the individual(s) exhibit any COVID-19 symptoms or do not pass screening questions.
- H. A fact sheet outlining Visitor expectations, including appropriate hand hygiene and face covering will be provided at the Trafalgar Reception Screening Area and available in the Oxford Village Reception area.

- I. Visitors will proceed directly to the resident's room for their scheduled visit.
- J. Staff will assist residents and provide monitoring during visitations to ensure Visitor expectations as well as Resident needs are met.
- K. If visitors do not comply with expectations they will be excused from the visit.
- L. Any resident in a 14 day quarantine period is not eligible for in-person visits.
- M. If a resident is fully vaccinated (person who is > 2 weeks following receipt of the second dose in a 2 dose series and > 2 weeks following receipt of one dose of a single-dose vaccine) they can choose to have close contact, including touch, with their visitor while wearing a well-fitting face mask and performing hand hygiene before and after the visit.
- N. When the county positivity rate is high (>10%), visitation must be paused. Visitation can only be conducted for compassionate care situations, including End of Life visitation.
- O. Compassionate Care Visits - are permitted when visitation may not otherwise be permitted in accordance with the Department's current visitation guidance. Compassionate Care visits may include:
- Newly admitted residents with difficulty adjusting to the facility environment and lack of in-person family support.
 - Residents recently grieving the loss of a friend or loved one.
 - Residents who previously received in-person support and/or cueing from family for eating and drinking and are now experiencing dehydration and/or weight loss.
 - Residents who are exhibiting signs and symptoms of emotional distress including, but not limited to, seldom speaking, or crying more frequently (when resident had rarely cried in the past), refusing to participate in an activity or activities, staying in bed longer than usual, or exhibiting behavior considered abnormal for the individual.
 - Residents who receive religious or spiritual support from clergy or another layperson.

Validation for Compassionate Care visits will be documented in the resident(s) medical record and plan of care.

IV. REVISION DATE SUMMARY:

09/17/20
 10/05/20
 02/26/21
 03/03/21
 03/26/21